PTO/SB/01 (03-01)

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## TION FOR UTILITY OR **DESIGN** PATENT APPLICATION (37 CFR 1.63)

□ Declaration Submitted With Initial

Filing

⊠Declaration

OR

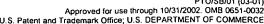
Submitted after Initial Filing (surcharge (37 CFR 1.16 (e)) required)

Attorney Docket Num	ber 36992.00077 (HAL 187)		
First Named Inventor	Takeshi Ishizaki		
со	MPLETE IF KNOWN		
Application Number	09/841,710		
Filing Date	April 24, 2001		
Group Art Unit	Unknown		
Examiner Name	Unknown		

As a below named inventor, I hereby declare that:									
As a below named inventor, I hereby declare that:  My residence, post office address, and citizenship are as stated below next to my name.  I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:  Integrated Service Management System									
I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:									
Integrated Service Management System									
the specification of which									
is attached hereto									
OR			<u>U</u>	•					
was filed on (MM/DD/	<sup>(YYYY)</sup> 04/24/2001	as United States App	olication Number or	PCT International					
Application Number 09/841,710 and was amended on (MM/DD/YYYY) (if applicable).									
I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims as amended specifically referred to above.									
I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.									
I hereby claim foreign priority benefits under 35 U.S.C. 119(a)-(d) or (f), or 365(b) of any foreign application(s) for patent, inventor's or plant breeder's rights certificate(s), or 365(a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box any foreign application(s) for patent, inventor's or plant breeder's rights certificate(s), or of any PCT international application having a filing date before that of the application on which priority is claimed.									
Prior Foreign Application	6	Foreign Filing Date	Priority	Certified Copy A	ttached?				
Number(s)	Country	(MM/DD/YYYY) Country	Not Claimed	YES	NO				
Additional foreign applicat	ion numbers are listed on a su	antemental ariesity data shee	PTO/SB/02B attac	chad hereto:					

[Page 1 of 2]

Burden Hour Statement: This form is estimated to take 21 minutes to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.



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## **DECLARATION** — Utility or Design Patent Application

believed to be true; and further that these statements were made with the knowledge that willful false statements and the like									
Address  Palo Alto City Clay City Country  Cay City City City City City City City Cit	SQUIRE, SANDERS & DEMPSEY L.L.P.								
Address  Palo Alto City State  U.S.  Country  Co									
Palo Alto City State V.S. (650) 856-6500 Country  I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information believed to be true; and further that these statements were made with the knowledge that willful false statements and the like	600 Hansen Way								
City  U.S.  Country									
U.S. (650) 856-6500 (650) 856-3619  Country Telephone Fax  I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information believed to be true; and further that these statements were made with the knowledge that willful false statements and the like									
Country . Telephone Fax  I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information believed to be true; and further that these statements were made with the knowledge that willful false statements and the like									
I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information believed to be true; and further that these statements were made with the knowledge that willful false statements and the like									
believed to be true; and further that these statements were made with the knowledge that willful false statements and the like									
I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.									
NAME OF SOLE OR FIRST INVENTOR: A petition has been filed for this unsigned inventor									
Given Name Takeshi Family Name Ishizaki or Surname									
Inventor's Signature Valsishi Isliyaki Date 8/14/0	1								
Sunnyvale U.S. JAPAN									
Residence: City State Country Citizenship									
Hitachi, Ltd., 750 Central Expressway, MS 3207  Mailing Address									
Santa Clara CA									
City State Zip Country	<del> </del>								
NAME OF SECOND INVENTOR: A petition has been filed for this unsigned inventor									
Given Name Shigeru Family Name Miyake (first and middle [if any]) or Surname									
Inventor's Signature Date 8/,4,	10/								
Sunnyvale CA U.S. JAPAN									
Residence: City State Country Citizenship									
Hitachi, Ltd., 750 Central Expressway, MS 3207									
Mailing Address									
05050									
Santa Clara C.S.									
City State Country  Additional inventors are being named on the supplemental Additional Inventor(s) sheet(s) PTO/SB/02A atta									